

NAME & ADDRESS:

Suzanne McHugh
127 Ripley St
San Francisco Ca 94110

Date: _____

Estimator: Scott

- Painting
- Roofing
- Windows
- Siding
- Other: _____

If painting, Applicator: _____

HOW DID WE DO?

Thank you for choosing Armstrong Painting, Roofing, Windows, & Siding to complete your home improvement project. Were you pleased? Dissatisfied? For 40 years, we have always placed a special value on customer comments and suggestions.

1. How would you rate the work completed by Armstrong overall?

- Excellent
- Good
- Passable
- Unsatisfactory

2. What changes or improvements in our work, if any, would you suggest?

3. Did our sales consultant explain satisfactorily the work to be performed?

- YES
- NO

4. Was the work completed as promised, on time and with no unexpected problems?

If not, what should we have done differently?

We had an emergency situation, rain coming in in buckets. We were scheduled and completed almost immediately!

5. Did our applicators clean the premises before leaving each day?

- YES
- NO

6. Were you able to communicate with our applicators, if necessary, to your satisfaction?

- YES
- NO

7. Do you have any comments regarding communications with our office personnel?

Everyone has been polite and professional,

