

February 16, 2009

Just a short note to thank Deleon Obdulio and his crew for the wonderful paint job they did on the exterior of my home. I am also very happy with the minor carpentry repairs and painting of my deck. The quality of the preparation and painting was excellent. The painters were friendly, courteous and professional and worked hard. I was also impressed with how clean they left the job site each day and were careful with the adjoining neighbor's properties as well. By the way, many of my neighbors have watched the progress of the painting and have made many favorable comments on the results of the work. I am more than happy to recommend Deleon and his crew to my friends. Thank you again.

Helen Spencer

### CUSTOMER SATISFACTION CERTIFICATE



PAINTING • ROOFING • WINDOWS

7 7 7 - 1 2 3 4

STATE LICENSE NO. 245291

This form is presented to you so that we can insure the work on your building has been completed. Please check the appropriate blocks below:

The work completed is:  Excellent  Satisfactory  Passable

Type of work performed by Armstrong:

- PAINTING
- ROOFING
- WINDOWS
- CARPENTRY
- VINYL SIDING
- GUTTERS AND/OR
- DOWNSPOUTS
- OTHERS (please list) \_\_\_\_\_

Comments and Suggestions:

*See Attached Note*

Can we use your name as a reference?  yes  no

Can we use a picture of your house without an address as a reference?  yes  no

Can we use your address as a reference?  yes  no

Date: February 16, 2009

Name: Helen Spencer

Address: 3015 McKillop Rd

City: Oakland

Installer (if name known): Deleon OBULLIO

Customer Signature: Helen R. Spencer